



## A Proven Track Record

Since its inception in 1980, Inservco has established a track record of reducing our customers' bottom-line costs by developing customer relationships. We would like to establish such a partnership with your organization.

To learn how we can customize an Inservco program to meet your organization's needs, call **800.356.0438 ext. 4034**.



[www.Inservco.net](http://www.Inservco.net)



### Medical Professional Liability

Third-Party Administration Services



*Serving your professional liability & risk management needs*

Our goal is to provide an array of insurance solutions while being committed to excellence and professionalism. In turn, our clients will see reduced costs associated with risk and enhance their efficiencies, while protecting the integrity of their health care organizations and physician practices.



Inservco Insurance Services, Inc.  
P.O. Box 3899  
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800.356.0438 ext. 4034  
[www.Inservco.net](http://www.Inservco.net)



Experience.

Talent.

Partnership.

That's what Inservco Insurance Services, Inc., offers self-insured organizations, self-insured pools, risk retention groups and traditional insurance companies. Our experienced medical professional liability examiners serve as the point-of-service contact and assist you with your professional and general liability matters.

As a full-service third-party administrator, we provide timely and thorough investigations of medical/legal issues, comprehensive claims management and litigation management services.

We promise our customers that we will:

- Promptly evaluate standard of care, consent to treat and causation issues;
- Thoroughly analyze damages and apportionment of liability; and
- Objectively identify potential resolutions.

We also assist our customers with developing new programs designed to limit their losses.

*Our claim and risk management philosophies coincide with your organizational mission.*

#### Claim Management Philosophy

- Aggressive claim resolution
- Objective medical/legal analysis of allegations
- Comprehensive apportionment of liability & assessment of damages
- Settlement of meritorious claims & defense of non-meritorious claims

#### Risk Management Philosophy

- Manage medical events aggressively & efficiently
- Reduce losses
- Eliminate medical errors

Our claim and risk programs concentrate on improving patient care, reducing costs and eliminating errors.

## Menu of Services

*Inservco offers a variety of claim and risk management services that are consistent with our high-quality and cost-effective standards.*

#### Claim Management Services

- Investigation & claim administration
- Litigation management
- Fiscal management
- Reserve certification
- Tracking & trending
- Excess reporting
- Loss analysis & other customized reporting
- Portfolio transfer – review & evaluation
- Customized claim review meetings

#### Risk Management Services

- Policy & procedures review & documentation
- Professional & general liability program audits & executive summary preparation
- Program monitoring
- Site surveys
- Pre-underwriting assessments

#### Consulting Services

- Educational programs
- Staffing evaluations
- Program design & implementation
- JCAHO evaluation